

DOLAN

RETURNS FORM

Returns Dept
Dolan Bikes Ltd
Unit 8,
Old Boundary Way,
Ormskirk,
L39 2YW
United Kingdom

Tel: 01695 581 166
Fax: 01695 581 177
Email: info@dolan-bikes.com

If you need to return any item for exchange, refund or warranty please fill in this form to help deal with your parcel quickly and efficiently. Please include a copy of your receipt and return to the address on the right:

NAME:	<input type="text"/>
ADDRESS:	<input type="text"/>
CONTACT NUMBER:	<input type="text"/>
E-MAIL ADDRESS: (WEBSITE USER ACCOUNT)	<input type="text"/>

ORDER NUMBER:	<input type="text"/>
DATE OF PURCHASE:	<input type="text"/>
ITEMS RETURNED:	<input type="text"/>
REASON FOR RETURN:	<input type="text"/>

PLEASE TICK ONE OF THE FOLLOWING: EXCHANGE REFUND

We will deal with your return within 3 days of receipt. Please allow for the delivery time for the goods to reach our premises

Replacements: We aim to dispatch any exchange goods within 5 days of receipt

Refunds: Please allow 10 working day for refunds to appear in your account. Please note that refunds cannot be given for custom built bikes.

Warranty Items: Please allow extra time for the goods to be inspected, this may involve sending the item to the manufactureres/suppliers for their opinion and for the product to be repaired if required. In all instances we aim to deal with every return as quickly as possible and will email you on receipt and progress of your return.

Non UK Customers: If returning goods from outside the EU please mark the package "Returned Goods - Failed Sale". Failure to do so may result in the parcel being returned.

Returning Goods: You are responsible for the postage and packaging back to us and therefore the risk of damage to the good in transit. If the goods are damaged in transit, Dolan Bikes reserves the right to refuse a refund and it will your responsibility to seek compensation from the carrier.

PLEASE SIGN BELOW, FAILURE TO DO SO MAY RESULT IN NO ACTION BEING TAKEN AND THE ITEM BEING RETURNED BACK TO YOU.

Signed: _____

BY RETURNING YOUR GOODS, YOU AGREE TO THE TERMS AND CONDITIONS SET OUT HERE AND ON THE DOLAN BIKES WEBSITE

FOR ADMINISTRATIVE USE ONLY: DATE OF REFUND: _____ REFUND METHOD: _____